

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Smith	Examiner:	Chankong
Serial No.:	09/892,736	Group Art Unit:	2152
Filed:	June 28, 2001	Docket No.:	20009.0060US01 (BS00-106)
Title:	TECHNICIAN INTRANET ACCESS VIA SYSTEMS INTERFACE TO LEGACY SYSTEMS		

AMENDMENT AND RESPONSE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Applicants respectfully request entry of the following amendment and remarks contained herein in response to the Office Action mailed November 9, 2007. Applicants respectfully submit that the amendment and remarks contained herein place the instant application in condition for allowance.

Amendments to the claims begin on page 2.

Remarks begin on page 4.